## eGO Academy





## How to manage your agenda on eGO?

eGO users can daily check their agenda to see which tasks they have for that day/week.

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eGO task manager is an excellent tool to keep your tasks organized and updated. Tasks can be scheduled in opportunities, properties, contacts or directly in the "**Tasks**" tab: Read the how to schedule a task tutorial here

After scheduling the task, you need to know how to view it. To do so, take the following steps:

**1.** Open the "**Tasks**" tab on your eGO. The number you see on the tab is the number of tasks (of all users) scheduled on eGO.

Opportuniti	es Properties	Contacts	Tasks 15	Leads 2	Rentals	Holiday homes	• More	Manage Website	
Find tas	ks								
( Subject	:)								0
or advance	ed search								
15 Tasks,	All tasks.								
								I	First page   Next
Select F	nish Email Print De								
	Call								
	/asco Neves, 29 Ap	or							
	Created by Ellen C	ooper		Desc	cription:				
	Wins: 29 April 2015			Call	Joana				
	Parties:								
	Associated to: MOR_2 (4) 🔳								
	Contract								
	/asco Neves, 29 Ap	or							
	Created by Ellen C	ooper		Desc	cription:				
1	Wins: 29 April 2015	16:30		Talk	about the o	contract			
	Parties:								
	Associated to: VEN_172 🖂								

**2.** There are two different types of view you can choose:

			0
D	escription:		
G	all Joana		
		Description: Call Joana	

**2.1** The first view type shows you all the tasks which were scheduled on eGO (as long as your permissions allow you to), these tasks can be yours or from any other coworker.

**NOTE:** The overdue tasks will be shown as overdue tasks and you'll be able to see the number of days in arrears.

Opportur	nities Properties	Contacts	Tasks 15	Leads 2	Rentals	Holiday homes	> More	→ Manage Website	
Find t	asks								
( Subj									
	anced search								0
	anced search								
15 Task	s, All tasks.								
Select	Finish Email Print De	elete							
	Call								
	Vasco Neves, 29 Ap	or							
	Created by Eller a			Desc	ription:				
	Created by Ellen Co Wins: 29 April 2015				loana				
	Parties:								
	Associated to:								
	MOR_2 (4)								
	Contract								
	Vasco Neves, 29 Ap	or							
8									
	Created by Ellen C				ription: about the co	optract			
1	Wins: 29 April 2015 Parties:	16:30		Idik	about the ct	JILLACL			
	Associated to:								
	VEN 172 🖂								
<u> </u>									

**2.2** The second view type **IIII** shows your tasks in a weekly view.

- 1 Weekly view
- 2 Current week
- **3** Overall number of tasks on eGO (of all eGO users)
- 4 Daily tasks

Opportunities	Properties	Contacts	Tasks 15	Leads 2	Rentals	Holiday homes	> More	🕨 Manage Website	
Find tasks									
( Subject )									0
or advanced s	earch								
3									
15 Tasks, All ta	asks.					2			1
									=
				17 Au	gust to 23 A	ugust			
									e
4					1 Ellen	Cooper			•
	) 🕐 Cont	act							
<b>17</b> Mon									
Hon									
18									
Tue									
	🕐 Meet	ing with the C	lient						
<b>19</b> Wed									
weu									
20									
Thu									
	🕐 Inter	nal Meeting							
21									

**3.** In the weekly view you can only see your tasks for that week. You can click on the task to get more information about it and to be directed to the place where the task was scheduled (contact, property, opportunity, etc.)

Opportunities Properties Contact	ts Tasks 15 Leads 2 Rentals Holiday homes > More > Ma	anage Website
Find tasks		
( Subject )		0
or advanced search		
15 Tas <mark>ks, All tasks.</mark>	7	
Contact	17 August to 23 August	
Contactar Fernando 17/08/2015 09:45:00	III L Ellen Cooper	0
17 Mon		
<b>18</b> Tue		
19 Wed	ie Client	
<b>20</b> Thu		
21	ıg	

**4.** After clicking on the task you can complete it or, in case you haven't, you can reschedule it to another day.

Contract	add task
Contract	
	Contact
Call	Proposal
Today	0
Proposal proposal	10:00
Finish 💼 Delete	
Completed	0
Contact Call and ask feedback	11 August
Contact Contact Fernando	13 August
Call Call Fernando	16:00
Delete	
Contact rating	add rating
-	Contact contact Fernando Call Call Fernando Delete

- **5.** In the tasks area you'll see that they are divided in two:
- 1 The tasks yet to be completed
- **2** The completed tasks

Opportunities Properties Contacts Tasks 14 Leads 2 Rentals Holiday homes More Manage Website			
		Delete this contact	previous   next
Fernando Cabaça 57% edit edit this person		🙂 Send email	
Phone: 91 570 5768 Email: fernandocabaca@portugalmail.com		Send survey	
		😌 Generate copy key 📵	
		😌 Send newsletter	
		▼ Tasks	add task
▼ Adding note about		Contract	Contact
(Select the note type) Manage		Call	Proposal
B I U S I I I I I I I I I I I I I I I I I		🔻 Today	0
	1	Proposal proposal	10:00
	٦	🖌 Finish   Delete	
			0
		Contact Call and ask feedback	11 August
🕼 Attach files 🔺 1 7 🥅 Add note		Contact contact Fernando	13 August
Add note	2	Call Call Fernando	16:00
All Notes Users Notes System Notes Logs Search		💼 Delete	
Monday, August 17, 12:11 Note by Vasco Neves, Taska		Contact rating	add rating

6. If you want, you can also add tasks from other users to your weekly view (you need to have permissions to see all the tasks). <u>Click here to know how to apply permissions</u>
To do so, just add another user by clicking the <sup>1</sup>/<sub>1</sub> icon.

(Subject)		0
or advanced search		
4 Tasks, All tasks.		
	17 August to 23 August	
	Ellen Cooper	Ð
(i) Cont	act 🕐 Proposal	
17 Mon	_	
10		
18		
Tue		
Tue	ing with the Client	
Tue	ng with the Client	
Tue 19	ng with the Client	

7	. After that,	you'll	get a	list of	eGO	users	and	you	can	iust	select	the	one	you	want.
_		/	<u> </u>					/		J				/	

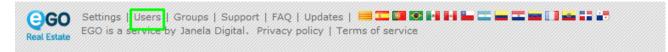
Find tasks						
( Subject )		0	<ul> <li>Quick search</li> </ul>			
or advanced sea	rch					
4 Tasks, All task	S.					
	17 August to 23 August		<ul> <li>Notifications received</li> </ul>	1 1		
	17 August to 23 August			No		
	💠 🚨 Ellen Cooper					
	Contact 🕘 Proposal	Add new use	o createu			
17 Mon		Henry Gray		N		
18						
Tue			E			
19	O Meeting with the Client					
Wed						
20						
Thu						
	(2) Internal Meeting					
21 Fri						
			-			
22						

**7.1** You'll get this look where you can verify that both your (**Ellen Cooper**) and the other user's (**Henry Gray**) tasks are being shown.

Opportunit	ies Properties	Contacts	Tasks 14	Leads 2	Rentals	s Holiday home	s 🕨 More	Manage Websit	te		
										🕂 Google Calendar Sync	
Find ta	sks									🕂 Add task	
( Subjec									0	<ul> <li>Quick search</li> </ul>	
	ced search										١
14 Tasks,	All tasks.		•	17 Aug	ust to 23	3 August				<ul> <li>Notifications received</li> </ul>	
		. <b>1</b> E	llen Cooper				а <b>1</b> н	enry Gray	•		Nc
	Contact 🕐 P	roposal								<ul> <li>Notifications created</li> </ul>	
17 Mon											N
						End of Contrac	ct				
<b>18</b> Tue											
	Meeting with t	he Client									
19 <sub>Wed</sub>											
<b>20</b> Thu											
	🕐 Internal Meeti	ng				Contract					
<b>21</b> Fri											
22											

To make this management easier, you can receive a daily notification with the tasks scheduled for that day. This way, you'll receive an email with the number of tasks scheduled. To do this, you just need to select that option in the user's notification section.

## 8. Click 'Users' on the footer.



9. Select you user and click 'Edit',

Configure the agency		Users
COMPANY	Add new user Manage visibility among users	
	USER	
L USERS	Alfred Patel	•
MANAGE COMMISSIONS	Henry Gray	Reset password Edit Lock Delete
	Joanna Stuart	
	Richard Roberton	

**10.** Scroll down to the notifications section and tick the **'Receive email notifications of tasks'** option;

**Note:** By default, the notifications will be sent to your login email, if you want to change that, please enter another email in the **`if you want to receive notifications in another email that is not the login click to choose'** box. After that click on **`Save this user**'.

Configure the agency	Users	
COMPANY		X Cancel ✓ Save this user
AL TEAMS	Website Notifications	ŕ
L USERS	Receive email notifications of tasks	Receive daily balance of tasks by email
MANAGE COMMISSIONS	Deliver leads/opportunities on your own responsibility Receive email notifications of leads/opportunities	Deliver new proposals on your own responsibility     Receive daily balance of internet leads
	Receive daily balance of tickets by email	Receive new email messages
	Receive email notifications of new available property	Receive email notifications of property availability updates (broker, salesman)
	Receive notification of availability changes "In Review" property by email	Receive notification of availability changes "Available" property by email
	Receive daily balance of blocked newsletter	Receive email notifications of proposal status changed
	${\Bbb T}$ Receive email notifications of tickets $\stackrel{I}{\longrightarrow} {\Bbb T}$ also wish to be notified when receiving a reply/forward to tickets	
	IF YOU WANT TO RECEIVE NOTIFICATIONS IN ANOTHER EMAIL THAT IS NOT THE LOGIN CLICK TO CHOOSE	

## **Check other complementary information:**

- How to schedule a task in an Opportunity?
- How to apply notifications?

Learn more at: <u>http://academy.egorealestate.com</u>

**Questions:** <u>support@egorealestate.com</u>